

Benson Radiology has a digital imaging system across all of its branches (with the exception of a limited number of small country branches).

With Inteviewer Benson Connect, the system provides an easy to use secure web portal for referrer access to patient's images and reports, where and when they are needed.

Referring medical practitioners, with a Benson Connect account, can now also access their patient's images and reports as soon as an examination is completed. Images can be linked across multiple practice locations or between multiple practitioners in group practices.

How does Inteviewer/Benson Connect benefit Referring Medical Practitioners?

- Patient images and reports can be viewed anywhere, anytime by the patient's referrer.
- Patient images can be released by Benson Connect staff to a third party treating clinician, improving the continuity of care and ensuring the timely delivery of medical and surgical services.
- Benson Connect enables diagnostic collaboration between radiologists, specialists and general practitioners.
- As images are securely stored online by Benson Radiology, presenting patients' previous imaging will be available to radiologists for comparison.
- As images will be available online the storage of hard copy images will no longer be required by referrer or patient, if they agree.

How to organise access to Benson Connect

To access Benson Connect you will need a Benson Connect user name and password. This can be organised by either:

- Emailing - support@bensonconnect.com.au or
- Telephone - Benson Connect Helpdesk at 1800 776 504

An small application (Inteviewer) will be required on each desktop/laptop from which you plan to access images.

If you currently have Inteviewer loaded an additional web link "bookmark" is required to access the Benson Radiology PACS.

A support team has been established to install Inteviewer or add a Benson Connect bookmark if required. Training can also be provided on request.

At this stage images and reports will be accessible online for up to two years after an examination is performed. It is anticipated that the evolving electronic health record and health industry statutory requirements will increase the requirement for long term storage.

There is no cost to your practice for this improved service.

Computer Requirements

Inteviewer is compatible with Windows 7 & XP. Terminal Services compatible installations can be provided through your existing IT management arrangements with support from our IT team. A native Apple environment is currently being investigated.